

INFORMATION ON PERSONAL DATA PROCESSING

You are a registered ComAp Club member and you are sending a request for technical support to the company **ComAp a.s.**, ID: 16188667, the “Controller” through the means of InteliBot.

Your ComAp Club personal data thus **need to be processed also for the purposes** of providing you with **technical support** (fulfillment of obligation arising from an agreement). Without them we are not able to provide you the requested service, should an intervention of a “living human service” be necessary. The technical support data shall become part of our CRM system (*hyperlink to declaration on web*) to manage your client account.

We are entitled to **transmit** your registered personal data, related to you as an employee of the respective entity, to providers of maintenance and technical support. Those are usually the companies in the [ComAp Group](#) (as defined in the [GTC](#)) or its distributors all around the world which are listed [here](#) as updated from time to time and which do not have always data protection regulation equivalent to those in force in the EU.

In accordance with the EU regulation no. 2016/679 (GDPR) **you have the right** on access to your personal data that we keep record of and receive one copy of the overview and information for free within one month of your request at the latest, which might be prolonged ([Article 12](#) and [15](#) GDPR). Furthermore, you have the right to raise objection(s) ([Article 21](#) GDPR) and to data portability, if applicable ([Article 20](#) GDPR). You also have the right to request change (deletion, correction, addition) of your personal data that are recorded by us ([Article 16](#) and [17](#) GDPR), or request limitation of their processing ([Article 18](#) and [19](#) GDPR). You have also the right to file complaint with the respective supervising authority.

You may **exercise your above rights** through the Controller’s website <https://www.comap-control.com/> or by sending e-mail to info@comap-control.com. You can request for free any change in the registered data or check them (change of the personal data) or terminate the processing of your personal data by sending e-mail to info@comap-control.com, with the exception of any personal data that we, as the Controller, must process and retain due to legitimate reasons for a required period.

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